

Older Peoples Services/Care of the Elderly Pharmacy team:

BCH Direct



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BCH Direct Pharmacy Service

- BCH Direct is an Assessment and Treatment Unit.
- Part of the IMPACT work programme and developed by Frail Elderly Workstream
- Two fulltime (Band 7) pharmacists (18 month secondments from January and February 2015)
- The first time clinical pharmacists are providing **7 day service and** covering weekday evenings in BHSCT.

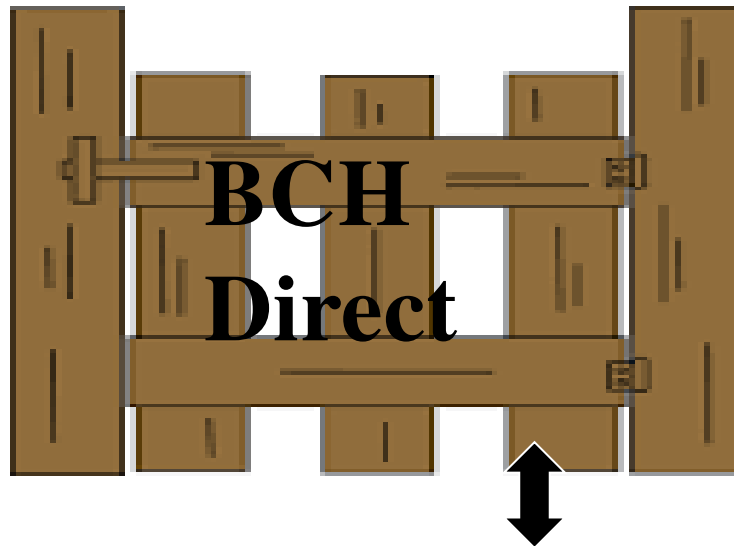


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Pharmacy impact

Acute Frailty Unit (RVH)



7 North

7 South

6 South

Acute care at home



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Objectives

- Increase in number of patients receiving medicine reconciliation on admission/within 24 hours.
- Increasing number of patients with medicines reconciliation on discharge.
- Reduced time taken to dispense discharge prescriptions.
- Identify and resolve medication issues.
- Improve communication between primary and secondary care



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Outcome	BCH site average	BCH Direct
Number of patients with meds rec within 24 hours on wards with pharmacists	73%	87%
Number of discharge prescriptions with pharmacy input at ward level (target = 50%)	54%	90%
Time taken to process discharge prescription	2 hours target time	15 minutes



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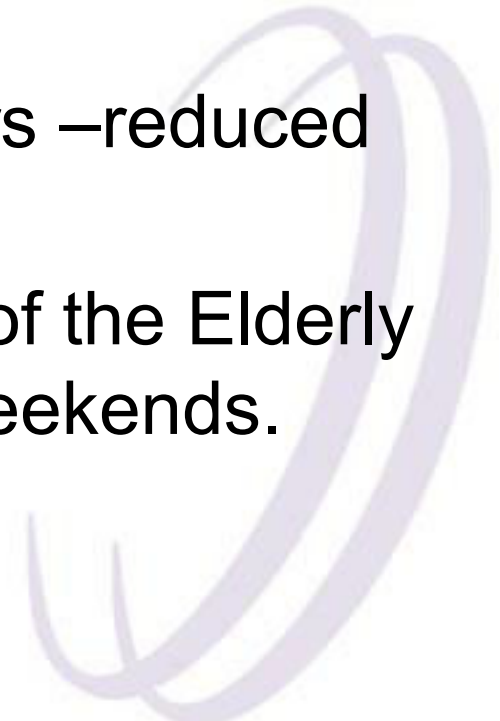
Outcomes

- 55% patients with pharmacist interventions.
1800 interventions (Jan 2015-March 2016)
- Greater compliance with VTE risk assessment.
- All appropriate patients reviewed had medication falls risk assessment.
- Supported pharmacy extended hours –reduced workload.
- Increased cover to the rest of Care of the Elderly wards in BCH in week nights and weekends.



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Barriers to Medicines Optimisation: BCH Direct

- Appropriate staffing levels to cover service times
- Lack of clarity over reasons for medications
- Polypharmacy not addressed if not seen as issue
- Lack of implementation of collated regional guidelines
- Usefulness of technology
- Continuity of care



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